



Living Super – important share trading information

A quick note to let you know about an upcoming upgrade which will temporarily close the Living Super share trading platform 4.15pm Friday, 18 October 2024 to 5pm Saturday, 19 October 2024. In addition, any open orders at 4.15pm on Friday, 18 October 2024 will also be cancelled.

This means if any clients have a Limit Order and/or a Market Order open within a Living Super account at 4.15pm on Friday, 18 October 2024, the order will be cancelled completely. Any clients with orders cancelled will be emailed to notify them of cancelled orders.

Following the cancellation of all open orders, if any clients would like to have any open orders within their Living Super account, clients will be able to place the order again via their online Living Super account once the Living Super share trading system is back online at 5pm Saturday, 19 October 2024.

Sorry for any inconvenience, we hope this advance notice on the outage and open orders being cancelled will help you manage clients' super needs appropriately.

For full details, please read the [Product Update](#) which we're also sending to members.

Any questions, just call **1300 656 226**, 9am – 5pm, Monday to Friday (AEST/AEDT)

Thank you,

The ING Team



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Visit adviser.ing.com.au



1300 656 226, 9.00 a.m. -
5:00pm Monday to Friday
(AEST)

Or contact your ING
Representative

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