



We're writing to let you know that changes to how your clients earn interest on their Savings Accelerator - previously shared with you and your clients - are now live. A copy of the notice can be found [here](#).

### **What does this mean for you?**

As a result of these changes:

1. The updated Savings Accelerator TMD is available [here](#).
2. The new interest rates are available on our website (also emailed to you separately within our standard Adviser Update email).
3. We've updated the adviser secure site (see below).

### **What's changed in the adviser secure site?**

Because more than one interest rate may now apply to a Savings Accelerator account:

- The single interest rate shown for each customer's Savings Accelerator account underneath 'Interest Details' within the 'Search clients' tab will be replaced with a link to our website showing each tier's interest rates.
- The single interest rate shown for each customer's Savings Accelerator account listed in the 'Client Listing Report' will be replaced with 'n/a'.

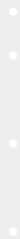
## Need more information?

Contact your ING representative

Contact Adviser Services on 1300 656 226 (Monday - Friday:  
9:00am - 5:00pm AEST) or email [direct.adviser.au@ing.com](mailto:direct.adviser.au@ing.com)

New applications can be emailed to  
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Account maintenance requests (including Adviser Authorisation  
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1300 656 226, 9.00 a.m. -  
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#### Important Information:

Information and interest rates are current as at the date of this email and are subject to change. You received this email as you provided ING with your email address. However, if you do not wish to receive further email communications from ING, please send an email to [reply@eccoms.ing.com.au](mailto:reply@eccoms.ing.com.au) with "Unsubscribe" in the subject line or call 1300 656 226.

Any advice in this email does not take into account your or your client's objectives, financial situation or needs and you should consider whether it is appropriate for you and your clients. You should consider the relevant Terms and Conditions, fees and limits schedule and Target Market Determination, available on the ING website and the product's appropriateness when deciding whether to acquire, or to continue to hold, a product. If you, or your clients, have a complaint, please call 1800 209 744 (Monday to Friday between 9.00am – 5:00pm AEDT), as we have procedures in place to help resolve any issues you, or your client may have.

#### Issuer Details

Products are issued by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823.

#### Savings Accelerator

The combined total deposits in all of the customer's Savings Accelerator accounts is not permitted to exceed \$5 million, whether the accounts are in individual or joint names.

Combined balances up to \$250,000 per account holder are guaranteed by the Australian Government.

ING Bank (Australia) Limited  
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