

Living Super Dealer Group/Adviser authorisation



About this form

You can use this form to appoint a financial adviser, as representative of a Dealer Group, to perform activities on your behalf for all your existing and future Living Super accounts.

Once completed and signed, please provide this form to your adviser via email or post.

Any questions, just call 133 464, 9am–5pm, Monday to Friday (AEST/AEDT).

Email

adviser@livingsuper.onesuper.com.au

Post

Living Super
Reply Paid 93910
Melbourne VIC 3001

Step 1: Customer details (all fields are mandatory)

Customer full name

Client Identification number

Step 2: Adviser details

Dealer group name

Adviser name

ING Adviser number

Contact number

Adviser email

Step 3: Authority

☐ Transact on your Living Super account

- to make requests and provide instructions on my behalf in respect of all my existing and future Living Super account(s), including organising a rollover from another fund, changing my investments, investing in Term Deposits, Share Trading, applying for or modifying insurance, setting up and amending pension payments (not including adding or amending bank details), submitting a work test declaration and updating my details on my account(s) – excluding mandatory security details and mobile numbers; and
- to access and view any information in connection with my nominated account(s) (including account balances and other personal information about me).

Note: By appointing the Adviser to transact on your Living Super account(s), the Adviser will automatically be able to access and view any information in connection with your nominated account(s) also.



Step 4: Terms and Customer Declaration

- I acknowledge that the Adviser can authorise another person or persons, such as others in their office (each a 'nominated person') to perform the activities specified in section 3 of these terms on my behalf by notifying the Trustee.
- I acknowledge that the Dealer Group may appoint a different Adviser to act under this authority and if so I will be notified in writing.
- Applies for all Living Super accounts held now or in the future for the client.
- I acknowledge that MetLife Insurance Limited may rely on this authority to process applications made by my adviser on my behalf for insurance cover, or to modify insurance cover, issued by it, and to make and handle claims on my behalf.
- Any correspondence related to your superannuation account will also be made available to your adviser. This may include health information in relation to any insurance application or claim.
- This authority takes effect on the date that the Trustee amends its records to note the appointment of the Adviser on the terms of this authority. The authority continues until I cancel it by notifying the Trustee in writing or on the phone and the Trustee has amended its records to note the cancellation of the authority. The Trustee may also cancel the appointment of the Adviser under this authority for any reason by notifying me in writing.
- I acknowledge that the Trustee may vary the terms of this authority by prior written notice to me and the appointed Adviser.
- I acknowledge that the Trustee has the right to delay, or seek further information, before acting on any instructions purporting to be given by the Adviser or a nominated person under this authority. The Trustee is not obliged to seek further information or make enquiries in connection with any such instruction. The Trustee may take any instruction given under this authority at face value. The Trustee may decide not to act upon any request or instructions provided by the Adviser or a nominated person if the Trustee considers for any reason that the request on instruction has not been made acting on my authority.
- I agree to:
 - (a) indemnify the Trustee against all loss, liabilities and costs reasonably incurred as a result of the appointment of the Adviser (or a nominated person) or any act or omission of the Adviser (or a nominated person) in connection with my account(s) (including in respect of any withdrawals made from my account(s)); and
 - (b) release the Trustee from any claims and liabilities in connection with any act or omission of the Adviser (or a nominated person) in connection with my account(s).
 - (c) Provided that the Trustee is not indemnified to the extent that its own negligence, wilful misconduct or fraud contributed to the loss, claim or liability.

The Trustee remains liable for any loss or liability which, by operation of law, cannot be excluded.

☐ I have read, understood and agree to the terms of this Dealer Group/Adviser Authorisation Form

Signature of account holder

Customer name

Customer signature

Date (DD/MM/YY)

Step 5: Adviser declaration

I understand the terms in Step 4 and have provided an original ink certified identification document.

Adviser signature

Date (DD/MM/YY)

For the curious: This information was prepared and sent on behalf of Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635 (Diversa, the Trustee, we, our and us), the Trustee of Living Super, a sub-plan of OneSuper ABN 43 905 581 638 (Fund) and the issuer of interests in the Fund. Living Super is a product issued out of the Fund. Insurance cover offered by the Fund is provided by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096. The information contained above is general advice only and has been prepared without taking account of your objectives, financial situation or needs. Consider your personal circumstances, the appropriateness of the product and read the Product Disclosure Statement, Product Guide and Financial Service Guide before making any decision to acquire or continue to hold the product. These documents together with the relevant Target Market Determinations are available at ing.com.au. You may also decide to seek independent financial advice before making a decision about the product. ING is a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL 229823 and is the sponsor of Living Super. An investment in Living Super is neither a deposit nor liability of ING Bank (Australia) Limited or any of its related corporations and none of them stands behind or guarantees the Fund.

